

## Telephony User Group Meeting Customer Survey

The Telephony User Group Meeting is your meeting, designed to meet the needs of your agency, providing support for your function as a telephone coordinator. For future planning, it would be helpful to know your perception. Please take a moment and complete the short survey. Your feedback and input is invaluable as the DTS Telephony Team work together to provide professional voice services to the various agencies across the State.

Thank you in advance for your time and cooperation.

<b>Date of meeting:</b>	<b>November 1, 2005</b>		
<i>I find the Telephony User Group Meeting useful and worth the time commitment.</i>			
<input type="checkbox"/> Strongly Disagree	<input type="checkbox"/> Disagree	<input type="checkbox"/> Neutral	<input type="checkbox"/> Agree <input type="checkbox"/> Strongly Agree
<i>The information presented is applicable to my current telephony environment.</i>			
<input type="checkbox"/> Strongly Disagree	<input type="checkbox"/> Disagree	<input type="checkbox"/> Neutral	<input type="checkbox"/> Agree <input type="checkbox"/> Strongly Agree
<i>I like the vendor representation at the Telephony User Group Meeting.</i>			
<input type="checkbox"/> Strongly Disagree	<input type="checkbox"/> Disagree	<input type="checkbox"/> Neutral	<input type="checkbox"/> Agree <input type="checkbox"/> Strongly Agree
<i>The time scheduled for the meeting was sufficient.</i>			
<input type="checkbox"/> Strongly Disagree	<input type="checkbox"/> Disagree	<input type="checkbox"/> Neutral	<input type="checkbox"/> Agree <input type="checkbox"/> Strongly Agree
<i>Because technology changes rapidly and new information is always available, I would be willing to meet every two months.</i>			
<input type="checkbox"/> Strongly Disagree	<input type="checkbox"/> Disagree	<input type="checkbox"/> Neutral	<input type="checkbox"/> Agree <input type="checkbox"/> Strongly Agree
<i>The facilities were comfortable and met the needs of the group.</i>			
<input type="checkbox"/> Strongly Disagree	<input type="checkbox"/> Disagree	<input type="checkbox"/> Neutral	<input type="checkbox"/> Agree <input type="checkbox"/> Strongly Agree
<i>Handouts provided contained useful information.</i>			
<input type="checkbox"/> Strongly Disagree	<input type="checkbox"/> Disagree	<input type="checkbox"/> Neutral	<input type="checkbox"/> Agree <input type="checkbox"/> Strongly Agree
<i>I enjoy learning about new technologies on the horizon and how they may benefit my agency.</i>			
<input type="checkbox"/> Strongly Disagree	<input type="checkbox"/> Disagree	<input type="checkbox"/> Neutral	<input type="checkbox"/> Agree <input type="checkbox"/> Strongly Agree
<i>Items presented and discussed will help me in costs savings and time efficiency.</i>			
<input type="checkbox"/> Strongly Disagree	<input type="checkbox"/> Disagree	<input type="checkbox"/> Neutral	<input type="checkbox"/> Agree <input type="checkbox"/> Strongly Agree
<i>I would be willing to lead a discussion about a problem or issue I am having at my agency.</i>			
<input type="checkbox"/> Strongly Disagree	<input type="checkbox"/> Disagree	<input type="checkbox"/> Neutral	<input type="checkbox"/> Agree <input type="checkbox"/> Strongly Agree
<i>I am not having any problems at my agency, but I would like to lead a discussion during the meeting.</i>			
<input type="checkbox"/> Strongly Disagree	<input type="checkbox"/> Disagree	<input type="checkbox"/> Neutral	<input type="checkbox"/> Agree <input type="checkbox"/> Strongly Agree